



Qwest
1801 California Street, 10th Floor
Denver, CO 80202
Telephone (303) 383-6678
Facsimile (303) 298-8197

Mary Ann Neill
Staff Advocate- Law Department

May 28, 2010

Via E-Mail

William Dever (william.dever@fcc.gov)
Pamela Megna (pam.megna@fcc.gov)
Gary Remondino (gary.remondino@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: Qwest 1st Quarter 2010 Special Access Metrics Report No. 2
WC Docket No. 05-333**

Dear Mr. Dever, Ms. Megna and Mr. Remondino,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, Qwest is filing its Special Access Metrics Report for the First Quarter of 2010. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the First Quarter of 2010.

If you have questions regarding this report, please contact Mary Ann Neill at 303-383-6678 or at mary.neill@qwest.com.

Sincerely,

/s/Mary Ann Neill

Attachment

Qwest 272 Sunset Special Access Measurements
MARCH 2010

State	Metric	Metric Name	Product	JANUARY 2010				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	43	90.70%	2	100.00%	-1.58
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	1099	95.72%	195	94.36%	-1.21
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	99	95.96%	13	92.31%	-1.29
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	16	93.75%			.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	1039	96.25%	190	98.42%	-0.64
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	79	97.47%	14	100.00%	-1.35
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	8	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	375	98.13%	100	98.00%	-1.03
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	55	100.00%	4	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	85	97.65%	54	98.15%	-1.26
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	7	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	34	97.06%	8	100.00%	-1.53
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	794	97.98%	150	99.33%	-0.79
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	53	96.23%	15	100.00%	-1.16
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	10	80.00%			.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	119	94.12%	214	96.26%	-0.61
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	27	100.00%	3	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	48	93.75%	24	100.00%	-0.66
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	29	100.00%	1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	11	100.00%			.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	295	98.98%	56	98.21%	-1.21
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	14	92.86%	6	100.00%	-1.32
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	20	85.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	185	92.43%	104	94.23%	-0.84
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	26	96.15%	13	100.00%	-1.26
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	441	95.01%	56	98.21%	-0.74
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	36	100.00%	4	75.00%	-1.7
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0	21	100.00%			.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	107	100.00%	26	100.00%	.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
MARCH 2010

State	Metric	Metric Name	Product	JANUARY 2010				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	100.00%	4	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%	2	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	501	96.81%	82	98.78%	-0.79
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	46	95.65%	9	100.00%	-1.31
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	14	100.00%	1	100.00%	.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	890	94.72%	211	96.21%	-0.81
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	76	100.00%	26	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	80	92.50%	140	99.29%	0.41
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	18	94.44%	11	90.91%	-1.21

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Qwest 272 Sunset Special Access Measurements
MARCH 2010

				FEBRUARY 2010				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	39	84.62%	1	100.00%	-1.63
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	1382	95.73%	280	96.07%	-0.98
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	81	93.83%	19	94.74%	-1.29
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	28	96.43%			
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	885	96.16%	145	95.86%	-1.05
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	78	100.00%	20	95.00%	-1.62
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	11	90.91%			
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	309	99.03%	141	98.58%	-1.15
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	33	100.00%	25	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	1	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	216	96.76%	35	88.57%	-1.74
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	25	96.00%	9	100.00%	-1.38
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	8	100.00%	1	100.00%	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	874	98.97%	105	100.00%	-0.9
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	51	96.08%	15	93.33%	-1.24
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0			2	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	118	95.76%	133	96.99%	-0.89
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	21	100.00%	3	66.67%	-1.74
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	70	97.14%	22	100.00%	-1.12
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	100.00%	1	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	14	92.86%	1	100.00%	-1.91
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	232	96.98%	48	100.00%	-0.68
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	18	100.00%	13	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0			3	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	276	96.74%	72	95.83%	-1.18
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	17	88.24%	8	100.00%	-0.93
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	66.67%			
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	533	95.87%	54	96.30%	-1.11
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	40	95.00%	1	100.00%	-2.01
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0	18	100.00%			
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	58	98.28%	13	100.00%	-1.55

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
MARCH 2010

FEBRUARY 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	1	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%	1	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	594	96.80%	61	90.16%	-1.63
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	49	100.00%	5	100.00%	.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	5	100.00%	1	100.00%	.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	1407	96.09%	115	95.65%	-1.06
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	74	93.24%	15	100.00%	-0.83
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	5	100.00%			.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	90	97.78%	138	97.10%	-1.19
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	14	92.86%	13	100.00%	-1.03

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Qwest 272 Sunset Special Access Measurements
MARCH 2010

State	Metric	Metric Name	Product	MARCH 2010				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	36	94.44%	1	100.00%	-1.98
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	1444	94.39%	255	96.47%	-0.67
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	72	97.22%	17	94.12%	-1.31
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	18	88.89%	10	80.00%	-1.37
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	1050	95.14%	212	92.92%	-1.32
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	82	97.56%	27	96.30%	-1.19
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	13	76.92%	1	100.00%	-1.48
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	462	95.89%	92	96.74%	-0.99
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	15	100.00%	5	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	161	94.41%	48	97.92%	-0.72
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	25	96.00%	6	100.00%	-1.53
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	28	92.86%	4	75.00%	-1.49
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	829	97.35%	130	98.46%	-0.89
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	78	96.15%	7	100.00%	-1.45
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	5	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	91	94.51%	77	100.00%	0.04
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	91.67%	8	87.50%	-1.18
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	56	98.21%	21	100.00%	-1.37
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%	1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	299	96.32%	18	88.89%	-1.5
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	20	100.00%	13	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	6	100.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	247	89.07%	102	100.00%	0.93
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	26	88.46%	14	92.86%	-1.09
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	14	92.86%	1	100.00%	-1.91
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	853	96.48%	45	97.78%	-1.02
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	55	96.36%	5	100.00%	-1.6
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	107	95.33%	7	100.00%	-1.36

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
MARCH 2010

MARCH 2010								
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	11	100.00%			
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	6	100.00%			
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	698	94.84%	59	96.61%	-0.94
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	51	98.04%	5	100.00%	-1.82
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	17	94.12%			
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	1422	95.29%	125	97.60%	-0.74
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	81	97.53%	7	100.00%	-1.62
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	50.00%	8	100.00%	-0.19
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	76	94.74%	73	91.78%	-1.44
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	18	100.00%	9	100.00%	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
MARCH 2010

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	118	89.83%	4	100.00%	-1.25
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	3925	95.24%	730	95.75%	-0.85
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	252	95.63%	49	93.88%	-1.24
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	62	93.55%	10	80.00%	-1.63
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	2974	95.83%	547	95.61%	-1.06
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	239	98.33%	61	96.72%	-1.33
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	32	87.50%	1	100.00%	-1.71
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	1146	97.47%	333	97.90%	-0.94
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	103	100.00%	34	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%	1	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	462	96.10%	137	95.62%	-1.09
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	57	96.49%	22	100.00%	-1.03
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	70	95.71%	13	92.31%	-1.27
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	2497	98.12%	385	99.22%	-0.62
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	182	96.15%	37	97.30%	-1.12
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	12	83.33%	7	100.00%	-0.82
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	328	94.82%	424	97.17%	-0.46
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	60	98.33%	14	85.71%	-1.81
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0	5	100.00%			
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	174	96.55%	67	100.00%	-0.46
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	45	100.00%	3	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	29	96.55%	2	100.00%	-1.92
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	826	97.46%	122	97.54%	-1.09
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	52	98.08%	32	100.00%	-1.18
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	26	88.46%	3	100.00%	-1.34
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	708	92.94%	278	96.76%	-0.4
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	69	91.30%	35	97.14%	-0.59
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	18	88.89%	1	100.00%	-1.76
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	1827	95.95%	155	97.42%	-0.82
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	131	96.95%	10	90.00%	-1.44
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0	40	100.00%			
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	272	97.79%	46	100.00%	-0.86

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Qwest 272 Sunset Special Access Measurements
MARCH 2010

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	26	100.00%	5	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	13	100.00%	3	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	1793	96.04%	202	95.54%	-1.09
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	146	97.95%	19	100.00%	-1.3
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	36	97.22%	2	100.00%	-1.98
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	3719	95.46%	451	96.45%	-0.8
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	231	96.97%	48	100.00%	-0.68
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	13	84.62%	8	100.00%	-0.8
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	246	95.12%	351	96.87%	-0.56
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	50	96.00%	33	96.97%	-1.24

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.